









Innovation and Entrepreneurship Center for students, and enhanced our library and laboratory services with modern technology. Additionally, we have made significant improvements to learning environments across our campuses, including the renovation of Bustani Campus, the provision of high-quality catering services in Kiserikaki Mtumba, Dodoma, and the acquisition of land in Mwanza City and Njombe Region for the expansion of our development projects.

These achievements have been made possible through great effort and collaboration with all relevant stakeholders. We invite everyone to continue working with us to sustain and further these successes. This journal serves as a testament to our efforts and our commitment to continuously improving education and services for the benefit of our tourism sector and the community at large.

We hope this journal will inspire and encourage our collective efforts to drive positive change and achieve our long-term goals. On behalf of the College leadership, I extend my sincere gratitude for your continued support. You are warmly welcome to explore this journal for in-depth insights into the progress we have made and the milestones we have achieved.

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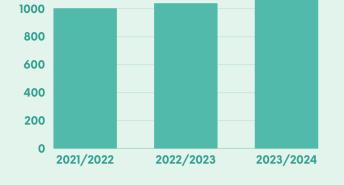


the fields of Hospitality, Tourism, and Event Management.

The National College of Tourism has a total of four campuses: Temeke (2001), Arusha (2008), Bustani (2011), and Mwanza (2020).









Hospitality, and Event Management across all four campuses (Bustani, Mwanza, Temeke, and Arusha). For the academic year 2023/2024, the College has received a total of 1,243 students, marking an increase of 204 students, which is a 19.63% increase compared to the 2022/2023 academic year.





Academic Block at the Arusha campus in September 2023. These buildings will include modern classrooms, training laboratories, and lecturer offices, all aimed at improving the teaching and learning environment.

Once completed, the building will have the capacity to accommodate more than 2,000 students.







## **Scheme of Service**

The College improved its structure of service to enhance efficiency in achieving the institution's goals. By May 2024, a significant number of new positions had been filled.

various departments to enhance efficiency and provide better services.







standards for quality service to students and all other university stakeholders.











Youth and Disabled Affairs (PMO)

- Vaal University of Technology, South Africa
- Muhimbili National Hospital
- VETA
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involved students, lecturers, and various stakeholders. The event aimed to promote culture and preserve traditional Tanzanian foods.







discussed.

Additionally, the university is preparing for the third International Conference (3rd LIATH-DC), which is being organized in collaboration with Tshwane University of Technology (TUT) and Kenya Utalii College (KUC). The conference is scheduled to take place in November 2024 with the theme "Green and Blue Tourism Strategies Towards Sustainability and Digitalization."





also increasing the institution's internal revenue.







- 3. Additional training was conducted for 10 flight attendants from the Tanzania Government Flight Agency (TGFA) between March 28 April 8, 2024.
- 4.The college continues to offer a specialized course for "Ship Cooks" in collaboration with the Dar es Salaam Maritime University (DMI). This course began in February 2023, and so far, a total of 28 Ship Cooks have graduated.
- 5. The college also conducted customer service training for 76 employees from the Tanzania Railways Corporation, who provide services on the Standard Gauge Railway (SGR), as part of joint efforts between our institutions to improve services offered on the train.











Additionally, the college has strengthened the use of various government systems, including the Government Procurement System (NeST), the Government Payment System (MUSE), and the Public Service Performance Evaluation System (PEPMIS).



- Establishment of an innovation and entrepreneurship center for students. This center will assist students and graduates of the college in starting and managing their own businesses.
- Collaboration with the private sector in community development projects.



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